**Sweety Kumari**

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Synopsis

Around 5 Years of experience in the field of Information Technology and particularly in Salesforce Application Testing, Cloud Data Management and Salesforce Administration.

Experience Summary

* Worked as a Salesforce Tester which involves in Execution of Test cases for the verification of work flow in Salesforce.com and Sound knowledge in analysis of functional issues
* Good experience on working in Workbench and Data Loader.
* Strong fundamental knowledge in SFDC UI concepts, SFDC Architecture and CRM Overview.
* Well acquainted with Software Development Life Cycle and Software Testing Life Cycle.
* Strong knowledge and experience in Testing salesforce application which includes

a) Analyzing the requirements & preparing test case for the same

b) Involved in preparing and execution of Functional/Regression Test cases based on ER’s(Functional Specification about particular feature)/Change request Specification

c) Bug tracking and reporting

d) Performed Smoke Test, Functional & Regression Testing on build releases.

* Excellent Knowledge on Reports, Custom Reports and Dashboards in Salesforce.
* Good experience is following Agile Approaches Specially Agile-Scrum process.

Work Experience

Working as a Senior Software Engineer @ Hexaware Technologies, Chennai from March 2014 – Present.

Education

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| --- | --- | --- | --- |
| Degree | University | Passing Year | Result |
| Bachelor of Technology (B.Tech) | Gandhi Engineering College,  Bhubaneshwar | 2013 | 8.4 CGPA |
| Higher Secondary Education | DAV Public School | 2009 | 80.4% |

Skill Sets

|  |  |
| --- | --- |
| Testing Methods | Manual Testing with proper SDLC, STLC and Agile methodology |
| Configuration Management Tool | SVN |
| Defect tracking tool | JIRA |
| Operating system | Windows family |

Project Details

Project Name : IQVIA- Third Party Access Portal(TPA,CDA)

Duration : Dec 2014 – Present

Role : Team Member

Tools : SVN, JIRA

Location : Chennai

**Description**:

IQVIA licensed data assets with a Third party service provider (“vendor”) they are required to ensure a Third Party Access Limited License Agreement is in place between Company and the vendor prior to being permitted to share the data offering(s) they license. The Third Party Access Program is specifically for IQVIA licensed syndicated data and custom studies originating from IQVIA claims, prescription, direct response, and reference information offerings.

Role and responsibilities:

* Extensive testing on the custom development on salesforce platforms & portals.
* Performed Functional, Integration, Smoke, Regression and Automation testing using STM tools.
* Attend daily Agile stand up meeting and facilitate the stories and review the sprints and backlogs respectively.
* Worked on SFDC Configuration aspects - Validation rules, Workflow, Field Updates, Field Dependencies.
* Upload field values and objects values with workbench- Asynchronous and Synchronous upload methods.
* Worked on updating custom object as per the BRD using data loader and validate the same with workbench and SOQL queries.
* Create issues in JIRA for defect tracking and better project management.
* Created tests cases in STM for validating Regression scripts and executing the same.
* Manage Business user’s cases and create or update users details with CRM applications support resources
* Monitor the salesforce and system batch process and trigger the process if failure of the process arises.
* Testing application both in Classic and Lightening Salesforce platform,

Project Name : Salesforce COE

Role : Effective Team Member.

Duration : Mar 2014 – Nov 2014

Tools Used : Visual force, Data Loader, Workbench

Location : Chennai.

**Description**: Worked on projects under COE. POC works, presentations. Worked in developing and providing with innovative products.

Role and responsibilities:

* Worked on SFDC Configuration aspects - Validation rules, Workflow, Field Updates, Field Dependencies.
* POC works, build apps and customization.
* Extensive testing on the custom development.
* Worked on creating custom object as per the BRD.
* Presentations for the client approval

Awards

* ACE Award Winner for Outstanding Contribution in IQVIA MIS Support - TPA ,2017
* Best Debutant Award for excellent contribution in IMS Health MIS Support, TPA-2015

Personal Information

Date of Birth : 15-Jan-1992

Gender : Female

Marital Status : Married

Languages : English, Hindi

Nationality : Indian

Address : D-902, Prospect Princeton Apartment, Manipal County Rd, AECS C Block, Begur,

Bengaluru, Karnataka 560068

Date:

Station: Signature